



# AQUARION

*Water Company*

*Stewards of the Environment*

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## **An advisory from Aquarion Water Company**

In the wake of an incident Thursday in which a man posed as an Aquarion Water Company employee to gain entrance to an elderly woman's Stamford home, Aquarion is advising its customers to be sure to ask for photo identification whenever a worker requests access to a home or business.

All Aquarion employees and contractors are required to carry a photo identification card and to present it when asking to enter a customer's property. Customers should ask to see photo identification before allowing a worker into their homes or businesses. If the worker fails to show an ID, the customer should not allow that person to enter, and should immediately call the police.

The elderly woman reported that when the imposter explained he needed to get to the basement to check the water meter, she asked for his identification and he said he forgot it. Then he reportedly pushed his way into her home. After spending five minutes in the basement, he asked the woman for \$30 and then he left, according to the complaint.

Anyone who would like further information on identifying Aquarion employees can call the Customer Service Department toll-free at 1-800-732-9678.

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