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AQUARION WATER COMPANY WELCOMES NEW MEMBERS TO THE OXFORD CUSTOMER ADVISORY BOARD

OXFORD, MA. (November 12, 2014) – At Aquarion Water Company, we pride ourselves on a reputation for listening to our customers and acting on that feedback to improve our service. We've been in the public water supply business since 1857, and we are committed to providing the 2,600 residents and businesses we serve in Oxford with high quality, reliable water service for years to come.

On October 23, we reaffirmed this commitment by hosting an Oxford Customer Advisory Board (CAB) meeting. "Aquarion Water Company has a long tradition of working with Customer Advisory Boards and we're excited to reinvigorate this effort in Oxford," said Ronit Goldstein, Community Relations Manager.

Aquarion brought together fourteen leaders representing different types of customers, ranging from non-profit and industrial to residential, and invited them to give us direct feedback on our community partnerships and charitable giving, capital infrastructure investments, and town government relations. The CAB featured a talk by Aquarion's Francis King and a customer discussion session.

CAB member and Oxford native Dan Prouty, a partner at Millyard Industrial Properties, and developer of several local industrial parks, stated, "I can attend a forum to discuss potential infrastructure issues, construction schedules and be able to better understand the assets that Aquarion can provide to its potential clients."

The group quickly got to work surfacing challenges, solutions, and new approaches to Aquarion's community outreach. Aquarion encouraged members to continue submitting ideas for future community activities.

Aquarion also distributed conservation kits to the members. The kits include a low flow faucet adapter, leak detection tablets, and conservation tips to help customers avoid costly surprises on their water bills. Aquarion is supplying the leak detection kits to the Oxford Housing Authority to help the public housing units.

“We thank our customer advisory members for their enthusiastic support and feedback, and look forward to meeting with them again early next year,” said Francis King, Manager of the Oxford and Millbury Water Systems.

About Aquarion Water Company of Massachusetts

Aquarion Water Company of Massachusetts is the public water supply company for nearly 19,000 homes and businesses in the towns of Millbury, Oxford, Hingham, Hull, and North Cohasset. Aquarion Water Company is the largest investor-owned water utility in New England, and it has been in the public water supply business since 1857. Across its operations, Aquarion strives to act as a responsible steward of the environment and to assist the communities it serves in promoting sustainable practices.

For more information on Aquarion Water Company and its subsidiaries, please visit aquarionwater.com or facebook.com/aquarionwater.

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